

PRIVACY POLICY

1. Commitment to Privacy

NIELIT Deemed to be University is committed to protecting the privacy and security of users accessing the ERP Portal.

2. Information Collected

The ERP may collect:

Personal Information

- Name
- Address
- Email address
- Mobile number
- Date of birth
- Photograph
- Identity details

Academic Information

- Enrollment records
- Programme details
- Attendance records
- Examination records
- Academic performance

Transaction Information

- Transaction reference number
- Payment amount
- Payment status
- Date and time of payment

The ERP does not store sensitive card information, CVV, PIN, UPI authentication credentials, or net banking passwords. Such information is processed directly by authorized payment gateway providers.

Certain information about the User may be gathered, such as Internet protocol (IP) addresses, domain name, browser type, operating system, the date and time of the visit and the pages visited. NIELIT Deemed to be University makes no attempt to link these addresses with the identity of individuals visiting our site unless an attempt to damage the site has been detected.

3. Use of Information

Information may be used for:

- Academic administration
- Student services
- Examination management
- Financial management
- Regulatory reporting
- Communication and notifications
- Security and audit purposes

4. Data Security

Reasonable technical, administrative, and organizational safeguards are implemented to protect user information from unauthorized access, disclosure, alteration, or destruction.

5. Information Sharing

Information shall not be sold or shared with third parties except:

- As required by law
- To statutory authorities
- To authorized service providers engaged by the University
- For regulatory compliance purposes

6. Cookies

The ERP may use cookies and similar technologies to enhance user experience and improve portal functionality.